



**Labour, Skills and Immigration
Office of the Minister**

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August 27, 2025

VIA EMAIL

Tara Moore, President
Patricia Connors, Chief Executive Officer
Nova Scotia Physiotherapy Association
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Halifax NS B3K 5T9
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pconnors@physiotherapyns.ca

Dear Tara Moore and Patricia Connors:

Thank you for your letter of April 14, 2025, outlining your concerns regarding the Request for Proposal (RFP) recently issued by the Workers' Compensation Board (WCB) for new health services providers. I also want to acknowledge and thank you for the thoughtful perspective your association brings forward on behalf of your members and their patients.

As Minister of Labour, Skills and Immigration, I am responsible for the *Workers' Compensation Act* (the Act), while the WCB is responsible for implementing the Act and developing the policies that guide its work. The procurement of services falls within the authority of the WCB, and as such, I cannot intervene directly in that process.

I know that the WCB recognizes the importance of engaging with health care providers in shaping services for Nova Scotians. I have been advised that the Chief Executive Officer and the Chief Operating Officer met with your association in the fall of 2024 to review anticipated service changes. I understand that the WCB continues to welcome input from providers and has established a dedicated email for this purpose: WCRFRFP@wcb.ns.ca.

Your association's patient-centred perspective and commitment to sustainable return-to-work outcomes is of vital importance. Likewise, your emphasis on inclusiveness—ensuring that a range of healthcare providers are meaningfully involved in any new approach to care delivery—reflects priorities that are central to the strength and quality of the workers' compensation system.

Please know your concerns have been heard and are valued as part of the broader commitment to continually improving the workers' compensation system for injured workers and their families. Thank you again for the time, care, and professional insight your association has contributed to this important discussion.

Sincerely,

A handwritten signature in blue ink, appearing to read "Nolan Young".

The Honourable Nolan Young
Minister of Labour, Skills and Immigration